

PRODUCT RECALL

Amacin Eye & Ear Ointment (4 g tubes)
Batch No. A1A
Expiry 30 Nov 2019

07 February 2017

Dear veterinary practice,

Jurox, following consultation with the Australian Pesticides & Veterinary Medicines Authority (APVMA), is voluntarily recalling Batch No. A1A of *Amacin Eye & Ear Ointment* which may have been supplied to your veterinary practice between December 5, 2016 and February 6, 2017. This recall only affects this product and batch number.

Jurox has initiated this recall due to a change in the product appearance (from a white to a yellow ointment) and due to low prednisolone content of this batch.

Jurox is not aware of, and investigations to date have not identified, safety concerns with this batch and therefore finds no reason to suspect the use of this batch will result in any adverse reactions.

To assist Jurox with the recall, please:

1. Identify any *Amacin Eye & Ear Ointment (Batch No. A1A, Expiry 30 Nov 2019)* in your practice.
2. Contact any clients whose patients may have been supplied with *Amacin Eye & Ear Ointment (Batch No. A1A, Expiry 30 Nov 2019)* and advise them to cease using the product and return it to your practice.
3. Contact Jurox Customer Service on 1800 023 312 to arrange return and replacement.

The batch number and expiry date may be found on the end of the carton and end of the tube.

Jurox sincerely regrets any inconvenience this product recall may cause. If you have any questions please contact Jurox Customer Service on 1800 023 312 or email customerservice@jurox.com.au.

Regards,

Jurox Customer Service